8Manage Digital Transformation Platform

▶ Cost of not going digital

A modern enterprise that is born digital or successfully transformed to digital is at least 5 times faster in speed than its competitor that doesn't. The cost of not being digital includes:

- Losing relevance
- Competitiveness disadvantage
- Inability to collect key analytics
- Risking market share
- Struggling to retain valuable staff
- Stifling revenue growth

8Manage provides the following software and services for companies to go digital:

EDMS

Your business can't become true digital unless it transitions from paper documents to paperless. 8Manage provides the best EDMS to aid in document digitization and management. It helps reduce the time it takes to find information and documents, control document versions, and eliminate document loss. It will help your teams to:

- Store all the documents securely
- Organize all the documents
- Retrieve documents when needed

CRM

8Manage CRM provides your teams with profound insights into your customer base and the ability to drive stronger communications, customer engagement and strategic decision-making. With 8Manage CRM, your teams can track and follow a customer's interaction journey with your business. It also helps your teams focus on your organization's relationships with individual people — including customers, service users, colleagues, or partners — throughout your lifecycle with them, including finding new customers, winning their business, and providing support and additional services throughout the relationship.

Project Management

For many organizations, one of the most important areas for digitalization is project management or PPM. But it is also the toughest area to digitize properly due to the fact that the majority of the project management tools on the market are project documentation tools, not project management digitization tools. With proper PPM digitalization, your teams can see in real-time how any schedule, resource or deliverable change would affect your projects and financials. It is like you're adding the real-time project view in your entire enterprise or ERP.
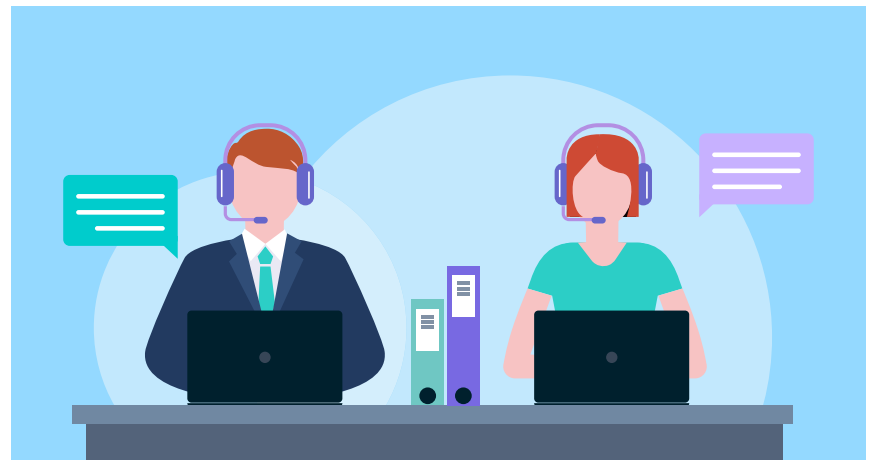
SRM

8Manage SRM helps your teams manage suppliers, procurement, acceptance quality, inventory and logistics and is an important area for your digital transformation. You can integrate your SRM processes with your ERP and/or PPM to reap the benefits of digital integrated management. In addition, 8Manage SRM can help you:

- Reduce costs
- Increase efficiency
- Minimize price volatility
- Consolidate the supply chain
- Outsource certain activities
- Continually improve operations

Service Management

Interfacing with a lot of old and new customers seamlessly can be a hassle if your business has not yet integrated with the right customer service software. This is where 8Manage Service Management comes in. The tool helps optimize your customer relationship with features like messaging and live chat, ticketing system, service agreement conformance and so much more. 8Manage Service Management is based on ITSM and ITIL standards and is suitable for both IT and non-IT industries and it can enhance your organization's ability to identify and solve problems, improve customer satisfaction and employee productivity and satisfaction and bring business value to your organization.

HCM

8Manage HCM provides digital recruitment, employee repository, attendance & utilization, compensation & payroll, benefits, training & performance, leave and employee self-service features and can tremendously enhance your company's efficiency. It also provides your teams the framework to manage information capital, group learning and structured collaboration.

8Manage HCM is also critical for enabling a successful digital transformation which requires identifying and allocating the resources who understand the business and also see the vision of how the business could be improved in the future.

Digital Finance

Digital finance is a challenging but critical step for any business doing digital transformation. 8Manage can provide real-time digital accounting to your business workflows in your demand chain, project portfolio, production and supply chain. It allows your teams to incrementally view work-in- progress, resource consumption, time & cost consumption and earnings. Without this complete and real-time information, it would be hard for you to determine estimation-to-complete with your newly devised methods. Many projects go wrong over and over again because they are vague in their status quo. In other words, digital finance. is the key in decision support -- no good information, no good decisions.

Low Code Platform

8Manage low code platform abstracts out the functionality and offers a visual, modeling-driven environment to speed up application development. It can dramatically reduce the amount of time required to build, deploy, and change cutting-edge, powerful enterprise applications. It provides:

- Drag-and-drop interfaces to allow developers can create applications visually
- Instant mobility: allows cross platform functionality happen behind the scenes automatically
- Declarative tools are implemented through things like visual models and business rules and no need for coding.

Full Automation

The architecture of 8Manage ERP is different from other ERP. 8Manage ERP provides:

- End-to-end workflows across corporate function boundary
- Same database used by all functions

The results are (i) automated workflows that don't need to stop at the corporate function boundary and (ii) real-time data exchange among different corporate functions. This allows the teams to view the cause-and-effect relationships of any activity or result at any level of detail at any time.
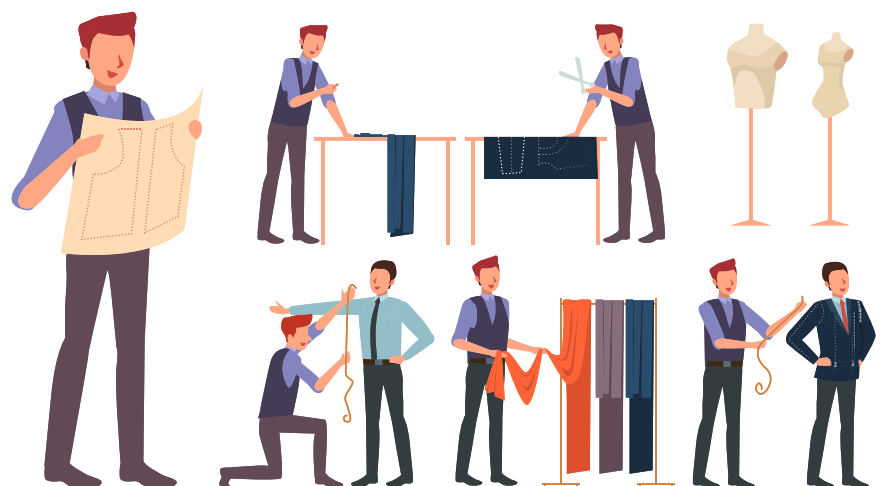

Cloud Platform

8Manage cloud platform provides a robust infrastructure upon which your business can rebuild service offerings, database, and more, and offers numerous advantages such as:

- Minimal outages
- Adaptability
- Efficiency
- Enhanced security

With 8Manage cloud platform, you can also set your own IT standards and have us to perform the system administration (e.g., capacity planning, security scan, backup & restore, and disaster recovery).

Redevelopment Service

If you need to develop a very large amount of specialized features, we can do the redevelopment for you. We have teams that are proven for large-scale software development. We will leverage our technology stacks and frameworks as much as possible if applicable to minimize time-and-cost. We put a lot of emphasis on "understanding the problem is half the solution" and employing the best analysts. It isn't hard for you to determine whether we have the right team for you by starting discussing your requirements to our analysts.

8Manage can provide best combination of standard products & redevelopment services for enterprise management and over 500 corporations in Asia are using our following modules on-premises or SaaS:

8Manage PPM : Project and Portfolio Management

8Manage Timesheet : Resource Time and Cost Management

8Manage SRM : Supplier Management, e-Procurement and e-Tender

8Manage ERP : Enterprise Full Automation

8Manage CRM : Corporate Client CRM and Consumer CRM

8Manage ITSM : Service Management

8Manage HCM : Human Capital Management

8Manage OA : Office Automation

8Manage EDMS : Electronic Document Management System

8Manage Kanban : Visual Agile and Lean